**Victor M. Garcia**

*Building Maintenance / Floor Specialist / Packer / Installer* 401 S. Emporia, Wichita, KS 67202

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**Profile Summary**

* Over 20 years’ of combined custodial, floor maintenance, and repair experience.
* Bilingual Spanish/English speaker able to read and write both languages.
* Customer service oriented professional with a focus on delivering quality results.
* Always willing to do the little things that ensure 100% customer satisfaction.
* Punctual, dedicated, and reliable.

**Professional Skills**

* Read/write/speak English & Spanish
* Customer service
* Quality assurance
* Supervisory ability
* Able to train and lead
* Manage jobs and projects
* Maintain accurate records
* Operate commercial carpet cleaning systems
* Maintain carpet, tile, wood, and concrete floors
* Utilize chemicals per MSDS spec

**Professional Experience**

*Food Service Worker* A’viands Larned, KS 2017 – 2018

* Operated and maintained a high-temp industrial-grade dishwashing machine.
* Cleaned and sanitized all commercial kitchen equipment, dishes, and utensils.
* Maintained a neat, clean, and safe working environment by sweeping and mopping floors.
* Sanitized all work areas and surfaces in compliance with federal guidelines.

*Packer* Specialty Produce Co. San Diego, CA 2014 – 2017

* Located, gathered, and packed food for shipment to local restaurants and bars.
* Ensured 100% accuracy of packed orders by checking invoices to minimize errors.
* Met and exceeded daily scheduling and quota requirements.

*Floor Specialist* ISS Facility Services San Diego, CA 2009 – 2014

* Maintained tile floors in office buildings by stripping and waxing with equipment.
* Cared for carpeted areas by vacuuming and shampooing as needed.
* Washed windows to ensure presentable outward appearance of buildings.

*Trainer* Stanley Steamer San Diego, CA 1998 – 2009

* Led teams of Carpet Repair Specialists to clean carpets for residential clients.
* Trained employees in company procedures and industry best-practices.
* Identified and repaired problematic areas of carpeting inside residential properties.

*Building Supervisor* American Building Maintenance San Diego, CA 1994 – 2004

* Supervised up to 12 employees in the maintenance of large buildings.
* Assured quality of jobs completed in 20-story commercial office building.
* Trusted to assign keys and dispatch personnel.
* Maintained personnel records for payroll to ensure accurate pay of employees.